

Report of the Chief Executive**LIFELINE POLICY****1. Purpose of report**

To seek Committee approval for a new Lifeline Policy.

2. Detail

The aim of this policy is to provide an overview of the Lifeline telecare services offered by Broxtowe Borough Council. These services are designed to increase, maintain and improve the independence of customers to remain living within their own home.

The Policy provides information about the services available, the responsibilities of Broxtowe Borough Council and Lifeline customers, Lifeline charges and customer payment options. A copy of this policy is included at appendix 2.

3. Financial implications

General Fund revenue income from the provision of lifeline units in 2018/19 amounted to £165,418. The budgeted income for 2019/20 is £175,780.

4. Legal implications

The comments from the Head of Legal Services have been incorporated into the Policy.

5. Equality Impact Assessment

As this is a new policy an equality impact assessment is included at appendix 1.

Recommendation

The Committee is asked to RESOLVE that the new Lifeline Policy be approved.

Background papers

Nil